

# **“e-Chhawani”**

## **Online Management of Cantonment**

### **Boards**



# ***Trade Licence***

## **User Manual**

## Contents

<b>About this Manual</b> .....	3
<b>1. General Functions</b> .....	4
<b>1.1 Login into the Application</b> .....	4
<b>1.2 Editing the Profile</b> .....	6
<b>1.2.1 Enter/Update Name, Cantonment and Email ID</b> .....	7
<b>1.2.2 Update Profile Photo</b> .....	8
<b>1.3 Logout</b> .....	8
<b>2. Trade Licence</b> .....	9
<b>2.1 Apply for TL</b> .....	9
<b>2.1.1 Trade Details</b> .....	11
<b>2.1.2 Trade Unit</b> .....	12
<b>2.1.3 Trade Location</b> .....	12
<b>2.1.4 Trade Owner</b> .....	13
<b>2.1.5 Uploading Documents</b> .....	15
<b>2.1.6 Summary</b> .....	16
<b>2.1.7 Payment of Application Fee</b> .....	17
<b>2.2 My Applications</b> .....	19
<b>2.3 How it works?</b> .....	22

## About this Manual

The purpose of this manual is to give an overview of the Trade Licence System (TLS). The Trade Licence product provides a digital interface, allowing citizens to apply for the Trade Licence and subsequent online payment of application and licence fee. The citizen can also download the payment receipt and the TL Certificate thereby ensuring hassle-free and user-friendly process.

The TLS allows the citizens to:

- a. **Apply for a Trade Licence**
- b. **Complete the Payment for Application and Trade Licence**
- c. **Keep a track of the status of the Trade Licence**
- d. **Download receipts of the payments made for any TL**

This manual covers up the various features of TL and every feature is defined with a screenshot for user assistance.

## 1. General Functions

### 1.1 Login into the Application

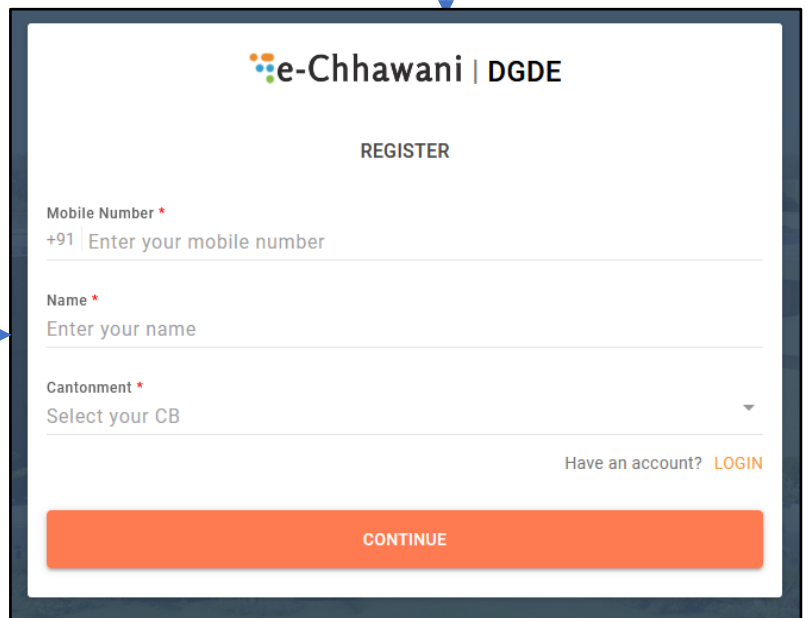
To login, please go to the following link:

<https://echhawani.gov.in/citizen/>

The citizen lands on the following page. Select the language of choice and click on **Continue**.



To Register, Enters Mobile Number, Name and selects his/her CB and click on **Continue**.



An OTP will be sent to the entered Mobile Number.

Enter the received OTP and click on **Continue**.

e-Chhawani | DGDE

ENTER OTP

An OTP has been sent to : 8095459303

Please check your messages

OTP \*  
Enter OTP

Request another OTP in 26 seconds

CONTINUE

On login, the homepage will be displayed on the citizen screen.

LUCKNOW CANTONMENT BOARD

ENGLISH

103

DIGIT

Search

Home

Complaints

Trade License

Bill Genie

Lease

Receipts

Citizen Services

Complaints

Trade License

Lease

Local Information

My Cantonment

What's New

VIEW ALL

Trade License

TL apl no: TL-APP-TEST-2020-12-14-005006 is approved. Subject to fee payment of INR 1430 pay @ <https://13.71.65.215.nip.io/egov-url-shortening/cpJ>

PAY NOW

19 hrs ago

For an already registered user, click on “Login”.

e-Chhawani | DGDE

REGISTER

Mobile Number \*  
+91 | Enter your mobile number

Name \*  
Enter your name

Cantonment \*  
Select your CB

Have an account? [LOGIN](#)

CONTINUE

Enter the registered Mobile Number and click **CONTINUE**.

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LOGIN

Mobile Number \*  
+91 | Enter your mobile number

Don't have an account? [REGISTER](#)

CONTINUE

Enter the received OTP and click on **Continue**.

e-Chhawani | DGDE

ENTER OTP

An OTP has been sent to : 8095459303

Please check your messages

OTP \*  
Enter OTP

Request another OTP in 26 seconds

CONTINUE

On login, the homepage will be displayed on the citizen screen.

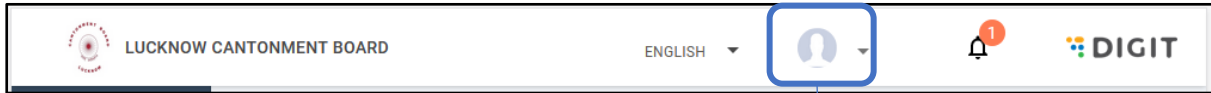
## 1.2 Editing the Profile

Follow the steps shown below to edit your profile. You can:

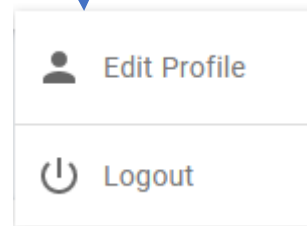
- Enter/Update Name, Cantonment and Email ID

b) Upload Profile Photo

1.2.1 Enter/Update Name, Cantonment and Email ID



User sees the “Edit Profile” page where he/she can upload a new profile picture, edit his/her name, Phone Number and Email Id.



Name \*  
Test|

Cantonment \*  
Lucknow

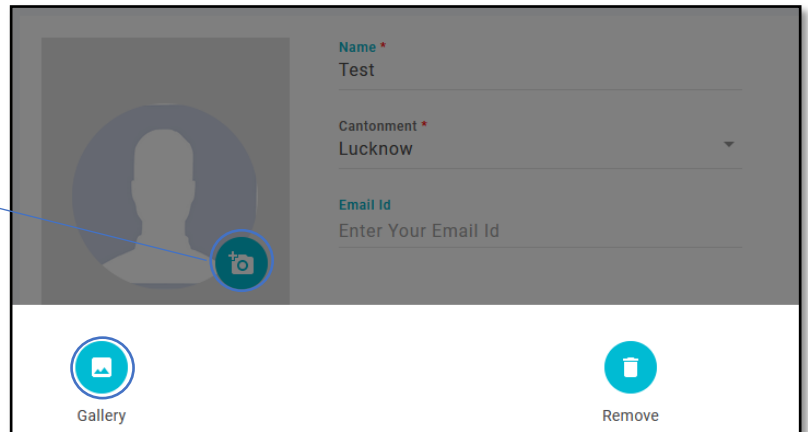
Email Id  
Enter Your Email Id

SAVE



### 1.2.2 Update Profile Photo

To update the profile photo, click on the Camera Icon.



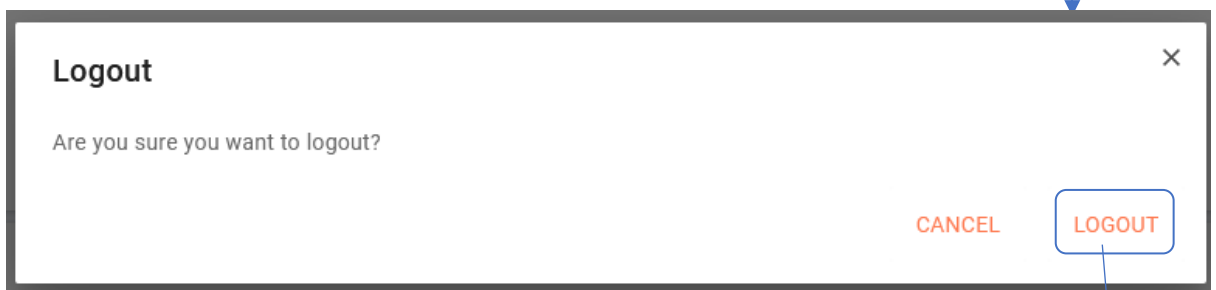
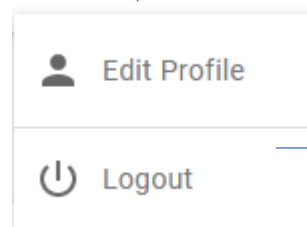
Two options appear on the screen:

**“Gallery” and “Remove”.**

Click on “Remove” to remove the present Profile picture and click on “Gallery” to upload a new picture from the computer.

Once the user is done editing his/her profile, click on “SAVE” button in the bottom right of the page to save the changes.

### 1.3 Logout

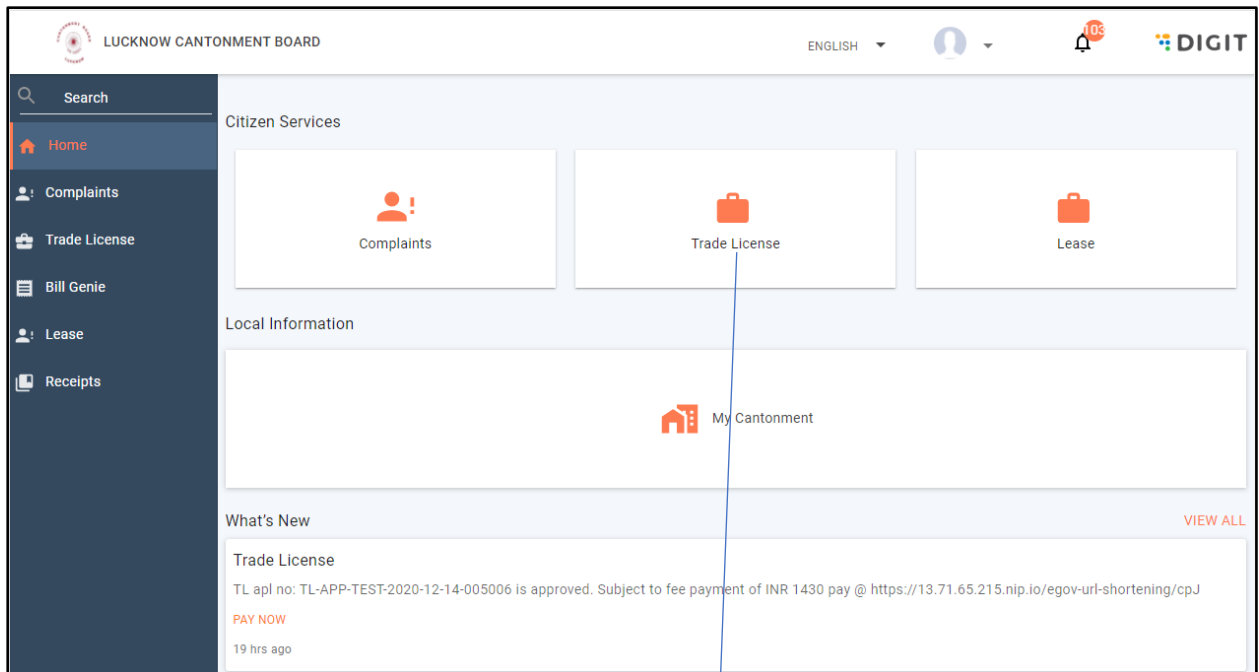


Click on “LOGOUT” to logout of the application.

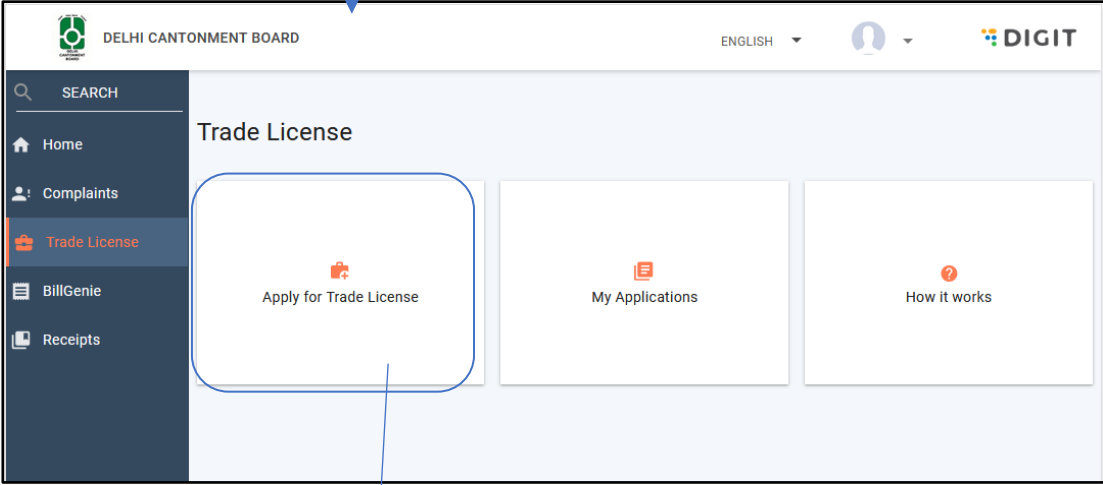


## 2. Trade Licence

### 2.1 Apply for TL

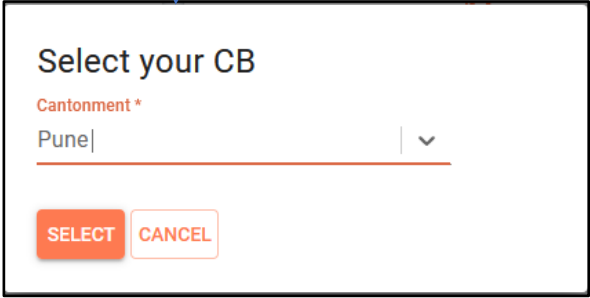


On the Landing page, click on “Trade Licence” to proceed.

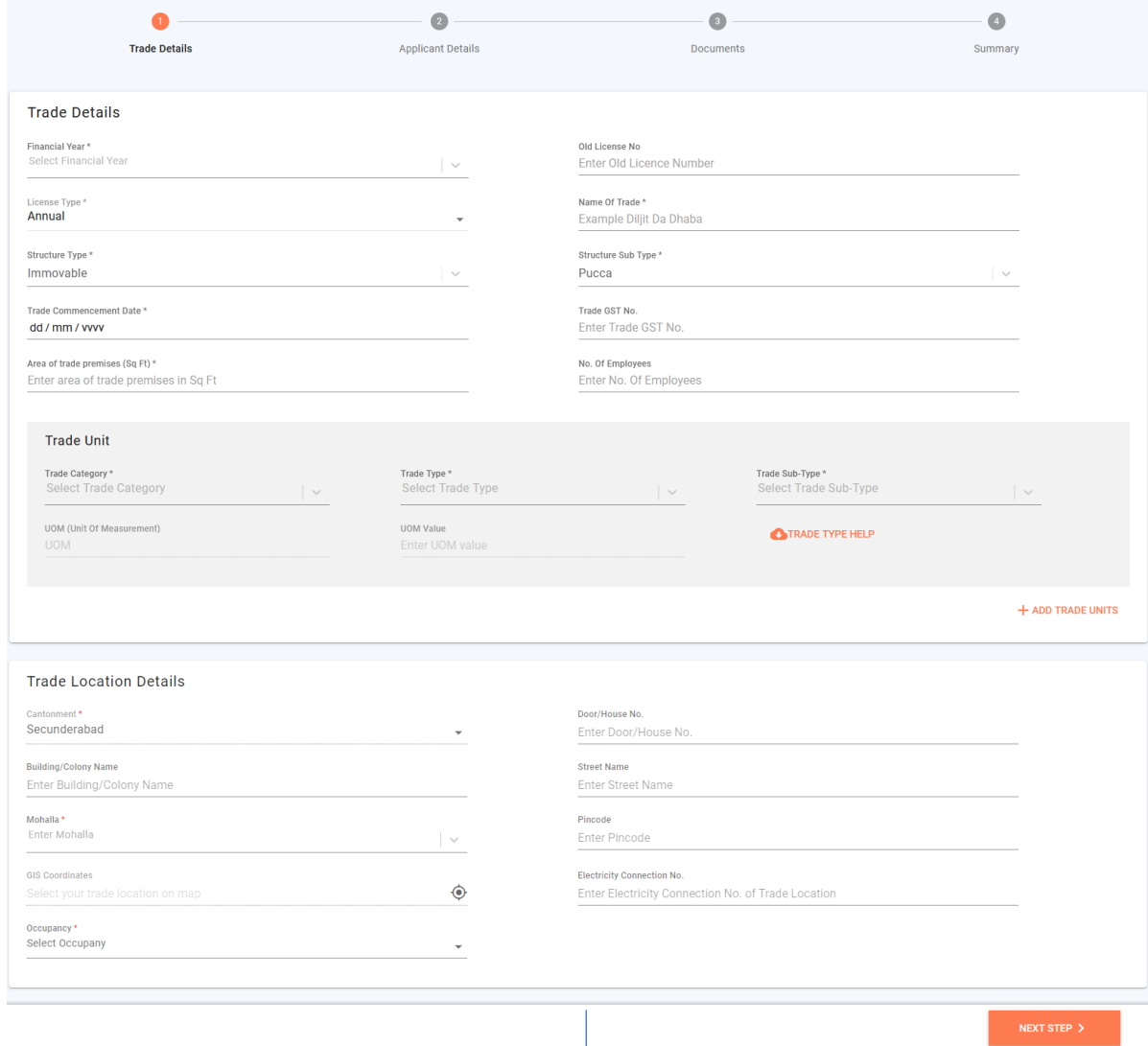


Three options appear on the screen:  
“Apply for Trade Licence”,  
“My Applications” and  
“How it Works?”.

Select the required CB and click on “Select”.

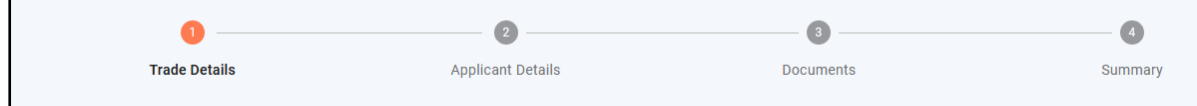


Apply for New Trade License



The screenshot shows a multi-step form for applying for a new trade license. At the top, a horizontal timeline with four steps is displayed: 1. Trade Details (highlighted in orange), 2. Applicant Details, 3. Documents, and 4. Summary. Below the timeline, the 'Trade Details' section is expanded, containing various input fields such as 'Financial Year', 'License Type', 'Structure Type', 'Trade Commencement Date', 'Area of trade premises', 'Old License No', 'Name Of Trade', 'Structure Sub Type', 'Trade GST No.', and 'No. Of Employees'. A 'Trade Unit' section is also present with fields for 'Trade Category', 'Trade Type', 'Trade Sub-Type', 'UOM', and 'UOM Value'. A 'Trade Location Details' section follows, with fields for 'Cantonment', 'Building/Colony Name', 'Mohalla', 'GIS Coordinates', 'Occupancy', 'Door/House No.', 'Street Name', 'Pincode', and 'Electricity Connection No.'. A 'NEXT STEP >' button is located at the bottom right of the form.

Apply for New Trade License



This is a smaller, simplified version of the form shown above, focusing on the timeline at the top. The four steps are: 1. Trade Details (highlighted in orange), 2. Applicant Details, 3. Documents, and 4. Summary.

On the top of the page there are sectional timeline, which helps the citizen to identify the current section on which the citizen is filling up details. The current section is highlighted with orange colour. Here you can see that currently the user is on “Trade Details” section.

Following are the sub sections in Trade Details:

Following are the sub sections in Trade Details:

### 2.1.1 Trade Details

Trade Details	
Financial Year * Select Financial Year	Old License No Enter Old Licence Number
License Type * Annual	Name Of Trade * Example Diljit Da Dhaba
Structure Type * Immovable	Structure Sub Type * Pucca
Trade Commencement Date * dd / mm / yyy	Trade GST No. Enter Trade GST No.
Area of trade premises (Sq Ft) * Enter area of trade premises in Sq Ft	No. Of Employees Enter No. Of Employees

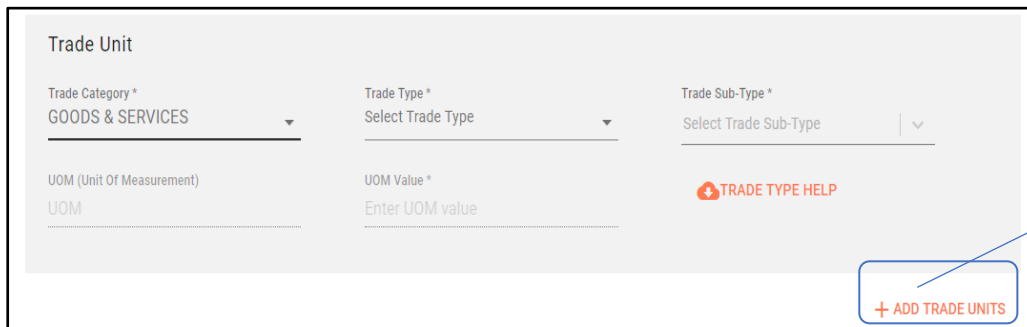
Following are the fields in the Trade Details Subsection

Financial Year*	Select the financial year for which the Licence is applied for.
Licence Type*	The Application Type as: <ul style="list-style-type: none"> <li>• Annual</li> <li>• Renewal</li> </ul>
Old Licence No	Enter the old Licence number (if available)
Name of the Trade*	Enter the name of the trade
Structure Type*	The Structure Type, Immovable is pre-selected from the drop down.
Structure Sub Type*	The Structure Subtype 'Pucca' is pre-selected from the drop down.
Trade Commencement Date*	Specifies the date from which the trade is operating. Here Citizen can also input the future date within a financial year.
Trade GST No	Requires inputting the GST No related with the Trade.
Operation Area (Sq Ft) *	Requires inputting the operational area of the premises/property where trade is conducted.
No of Employees	No. of employees employed in trade for which the licence is applied.

Please Note: When the user clicks on the label of the trade, the colour of the label changes to orange, specifying that action is taken on that label.

### 2.1.2 Trade Unit

Following is screen for the Trade Unit Sub-section

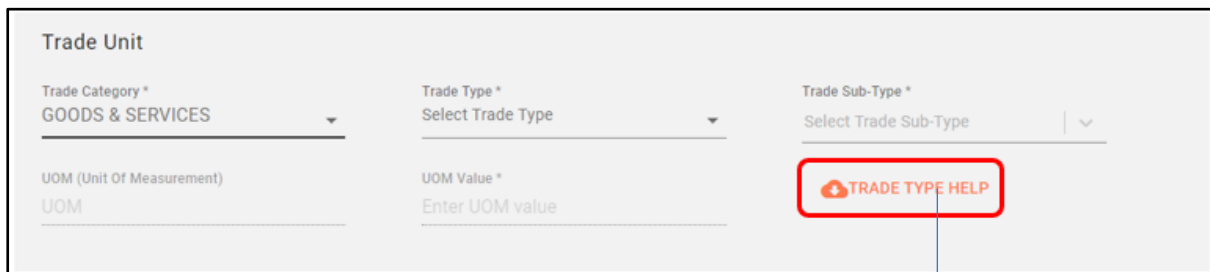


Click on “**ADD TRADE UNITS**” to add more trade unit.

Following are the fields in Trade Unit -section

Trade Category*	Select the appropriate category related with the Trade from the drop down.
Trade Type*	Select the appropriate trade type related with trade from the drop down. This field is dependent on Trade Category.
Trade Sub Type*	The trade sub type is dependent on the selected Trade Category & Trade Type. The list is in accordance to the above selected fields.

**NOTE:** UOM & UOM Value are mandatory only for the cantonment where fee will be calculated based on unit of measurement.



If you want help to check various trade type and its subtype available, clicks on “TRADE TYPE HELP”. The trade master document gets downloaded.

### 2.1.3 Trade Location

**Trade Location Details**

Cantonment * Agra	Door/House No. Enter Door/House No.
Building/Colony Name Enter Building/Colony Name	Street Name Enter Street Name
Mohalla * Enter Mohalla	Pincode Enter Pincode
GIS Coordinates Select your trade location on map	Electricity Connection No. Enter Electricity Connection No. of Trade Location
Occupancy * Select Occupancy	

Following are the fields in Trade Location Details Section:

Cantonment *	Select the Cantonment name
Door/House No.	Enter the Door/House No.
Building/Colony Name	Enter the Building/Colony Name.
Street Name	Enter the Building/Colony Name.
Mohalla *	Select appropriate ward and locality name
Pin code	Enter appropriate pin code
GIS Coordinates	Select a location from the map
Electricity Connection No.	Enter appropriate Electricity Connection No. for the Property
Occupancy Type	Select Occupancy type as either 'Rented' or 'Self Occupied'

\*Mandatory Fields

After finalizing the details, click on "NEXT STEP" and user will be redirected to "Owner Details" screen.

NEXT STEP >

### 2.1.4 Trade Owner

Apply for New Trade License

1 Trade Details      2 Applicant Details      3 Documents      4 Summary

Trade Applicant Details

Type Of ownership \*  
Individual

Type of sub-ownership \*  
Single Owner

**Applicant Information**

Mobile No. \*  
Enter Mobile No.

Name \*  
Enter Name

Father/Mother/Spouse/Guardian's Name \*  
Enter Father/Mother/Spouse/Guardian's Name

Relationship \*  
Select Relationship

Gender \*  
Select Gender

Date of Birth \*  
dd / mm / yyyy

Email  
Enter Email

PAN No.  
Enter Applicant's PAN No.

Correspondence Address \*  
Enter Correspondence Address

Special Category  
Select Special Category

< PREVIOUS STEP      NEXT STEP >

Once the Trade Details are entered, the Citizens will be escalated to the "Trade Owner Details" Screen. Here the Citizen will enter the details about the owner/owners who are related in the Trade.

Trade Owner Details

Type Of ownership \*  
Individual

Type of sub-ownership \*  
Single Owner

**Owner Information**

Mobile No. \*  
Enter Mobile No.

Name \*  
Enter Name

Father/Husband's Name \*  
Enter Father/Husband's Name

Relationship \*  
 Father  Husband

Gender \*  
Select Gender

Date of Birth \*  
dd-mm-wwww

Email  
Enter Email

PAN No.  
Enter Owner's PAN No.

Correspondence Address \*  
Enter Correspondence Address

Special Owner Category  
Select Special Owner Category

Following are the fields in Trade Owner Details Sub -section:

Type of Ownership*	Select the appropriate type of ownership related to the trade for which the licence is being applied.
Type of Sub-ownership*	Select the appropriate type of sub-ownership related to the trade for which the licence is being applied.

\*Mandatory Fields

Enter the details about the owner/owners who are related in trade

Mobile Number*	Enter the mobile number of the primary owner.
----------------	---

Name*	Enter the name of the owner
Father/Husband Name*	Enter either Father/ Husband name as applicable to the owner.
Relationship *	Select Relationship from the option Father or Husband
Gender*	Select Gender from the drop-down box.
Date of Birth*	Enter Date of birth of the owner.
Email	Enter trade owner email id
PAN No	Enter the Pan no of the owner.
Correspondence Address*	Enter the address on which the owner can be reached in.
Special Owner Category	Select Special Owner Category from the drop down

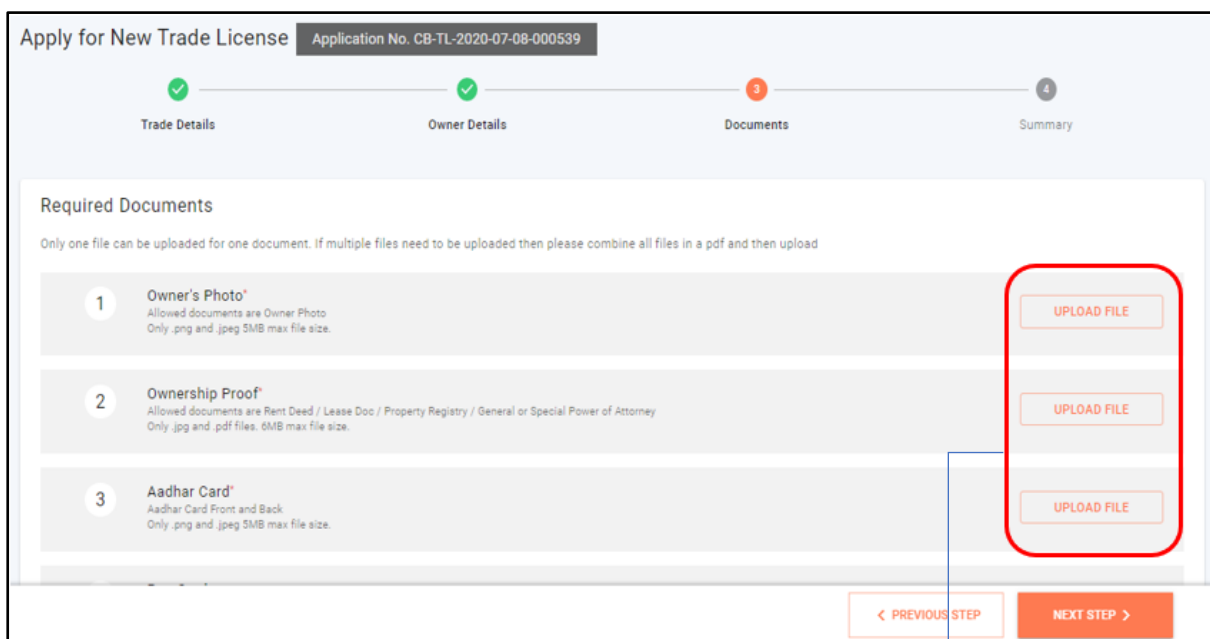
If “multiple owner” option is selected in “Type of sub-ownership” field then add the multiple owner’s detail by clicking on “ADD OWNER”.

**+ ADD OWNER**

After finalizing the details, click on “NEXT STEP” and user will be redirected to “Documents” screen.

**NEXT STEP >**

### 2.1.5 Uploading Documents



Select “UPLOAD FILE” option to upload the required documents.



After uploading the documents, click on "NEXT STEP" your will be redirected to the "Summary" screen.

### 2.1.6 Summary

Apply for New Trade License Application No. CB-TL-2020-07-08-000539

Trade Details ✔
Owner Details ✔
Documents ✔
Summary 4

Application Summary

Application Fee	100	Total Amount
Total Amount	100	<b>Rs 100</b> <span style="color: red; font-size: small;">Not Paid</span>

[VIEW LICENCE FEE BREAKUP](#)

Trade Details EDIT

Application Type <b>New</b>	Old License No <b>NA</b>	Licence Type <b>Annual</b>	Trade Name <b>Raj Resturant</b>
Structure Type <b>Immovable</b>	Structure Sub Type <b>Pucca</b>	Trade Commencement Date <b>08/07/2020</b>	Trade GST No. <b>NA</b>
Operational Area (Sq Ft) <b>2000</b>	No. Of Employees <b>15</b>	Trade Sub-Type / Restaurant /Cafe / Bar / SFT <b>Food Court</b>	
Trade Category <b>GOODS &amp; SERVICES</b>	Trade Type <b>Eating Establishments</b>	UOM (Unit Of Measurement) <b>Food Court</b>	
UOM Value <b>2000</b>	Property Assessment ID <b>NA</b>		
Street Name <b>Avenue1</b>	Cantonment <b>Secunderabad</b>	Door/House No. <b>209</b>	Building/Colony Name <b>Apporva</b>
	Mohalla <b>VITTAL NAGAR ,HANUMAN NAGAR</b>	Pincode <b>210054</b>	Electricity Connection No. <b>NA</b>

Owner Details EDIT

Type Of ownership <b>Individual</b>	Type of sub-ownership <b>Single Owner</b>	Mobile No. <b>7022225103</b>	Name <b>Akash</b>
Father/Husband's Name <b>Ram</b>	Relationship <b>Father</b>	Gender <b>Male</b>	Date of Birth <b>12/12/1980</b>
Email <b>abc@gmail.com</b>	PAN No. <b>NA</b>	Correspondence Address <b>206, Friend Residency</b>	Special Owner Category <b>Defense Personnel</b>

Documents EDIT

Owner's Photo <small>photo.png</small> <span style="color: red;">VIEW</span>	Ownership Proof <small>photo.png</small> <span style="color: red;">VIEW</span>	Aadhar Card <small>photo.png</small> <span style="color: red;">VIEW</span>
---	---	---

< PREVIOUS STEP
SUBMIT AND PAY >

Click on "VIEW LICENCE FEE BREAKUP" option to view the fee details.

Click on the Edit option in the section for which the details need to be edited.

Calculation Breakup ✕

Trade Unit	
Eating House / Restaurant / Cafe / Bar / Food Court	(Rs 5/SFT) * 2000
<hr/>	
Total	Rs 10000
<hr/>	
Total	Rs 10000

**NOTE:** “SUMBIT AND PAY” is only applicable and appears on screen for the Cantonment, where application fee is to be paid. For Cantonment Board, where in application fee is not applicable, they will get “SUBMIT” option to forward the application to next level for further processing.

Once the form is reviewed; click on “SUBMIT AND PAY” / “SUBMIT” to proceed further.

SUBMIT AND PAY >

or

SUBMIT .>

### 2.1.7 Payment of Application Fee

Once the citizen has clicked on to proceed the payment, following is the screen which will be displayed.

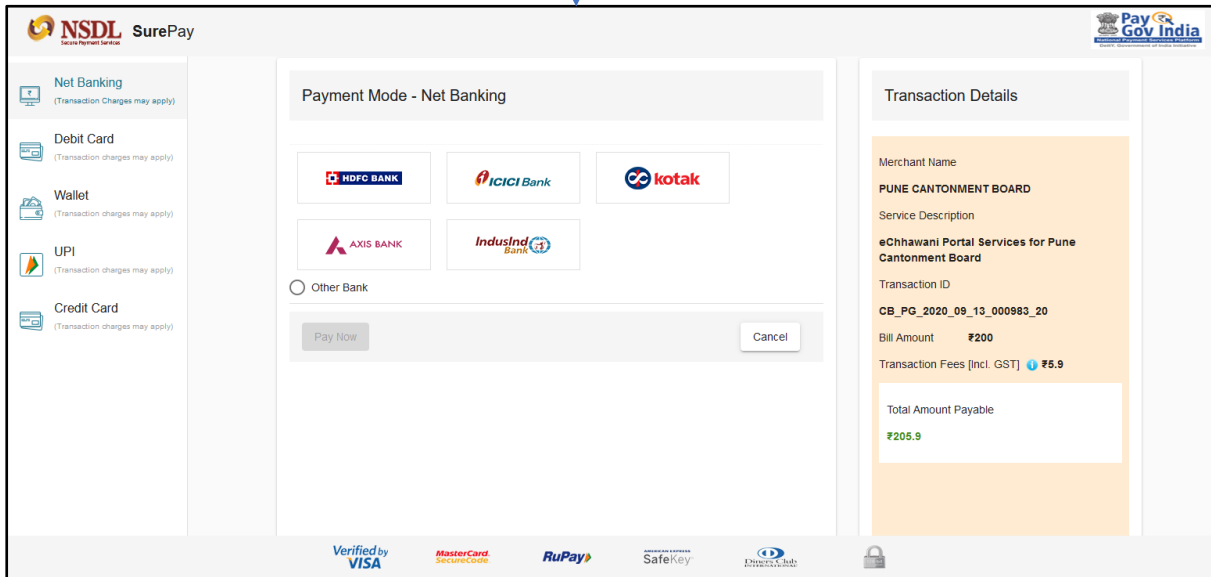
The TL Fee Breakdown will be displayed to the citizen creating a transparency and awareness on how the fee is charged.

Payment Information Consumer Code CB-TL-2020-07-09-000539

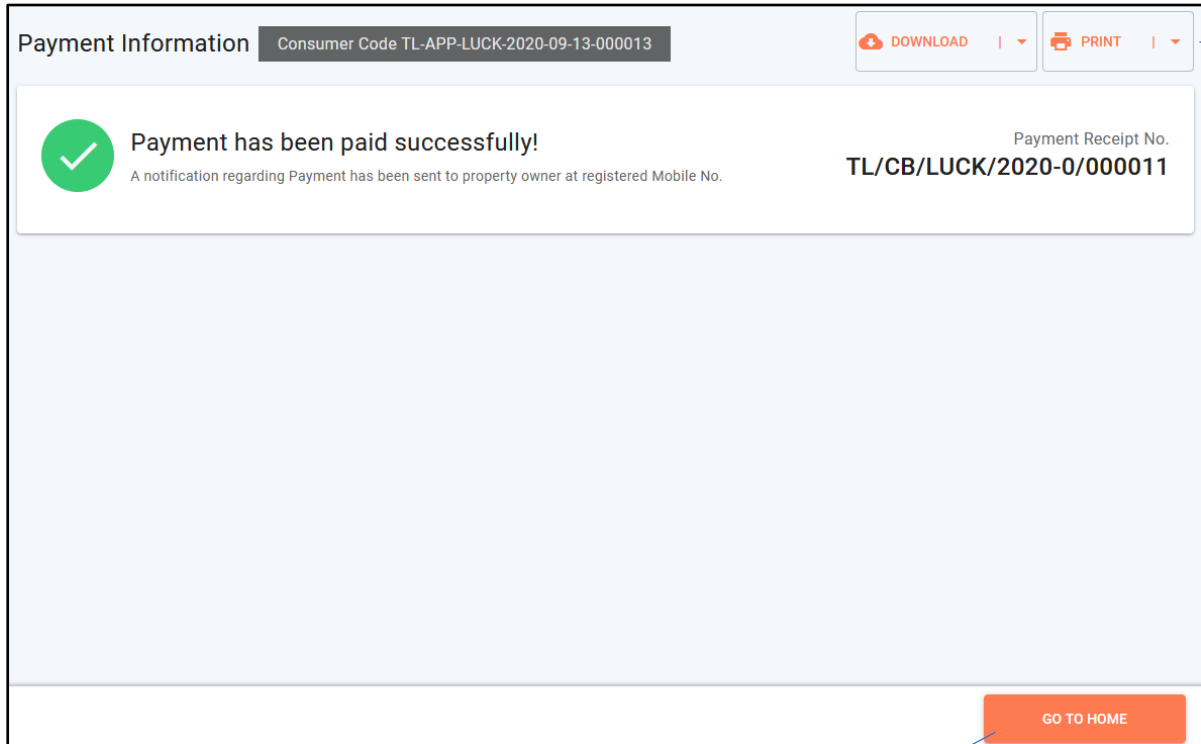
Payment Collection Details		Total Amount
Fee Estimate		Rs 100
Application Fee	100	
Arrears	0.00	
<hr/>		
Total Amount	100	

MAKE PAYMENT >

Once the fee is reviewed, the citizen can click on “Make Payment” for completing the payment. You will be redirected to the Online Transaction Gateway.



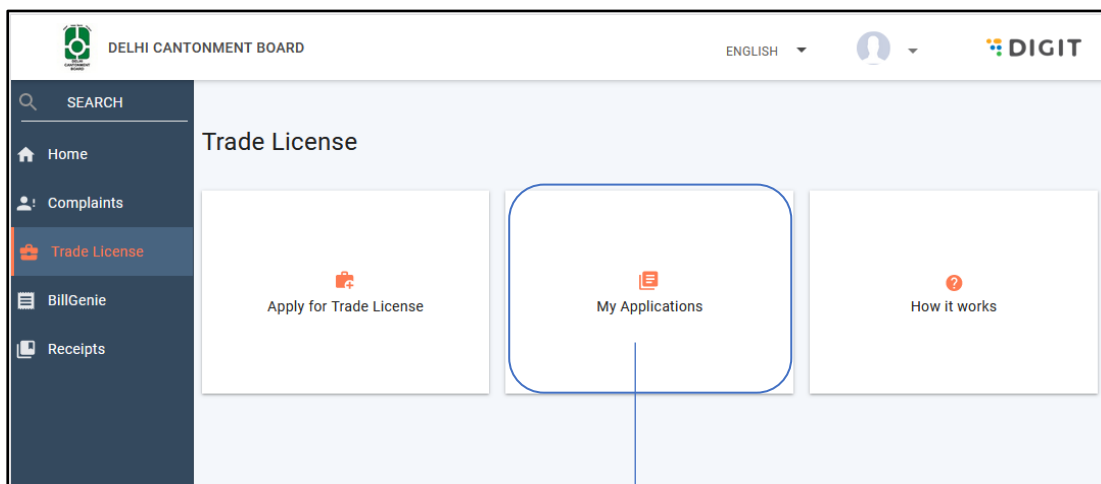
On successful payment you will be redirected to the following page.



Click on "GO TO HOME" button then he/she will be redirected to the home screen.

Click on "Download" or "Print" to view/print the Application Payment Receipt.

## 2.2 My Applications



To view the status of his/her previous TL applications click on "My Applications".

**My Applications**

Application Type	NEW
Trade Name	test
Application No	CB-TL-2020-09-11-003492
Applicant Name	Ajay
License No	NA
Status	Initiated
Validity	31/03/2020 - 31/03/2021
<a href="#">VIEW DETAILS</a>	

---

Application Type	NEW
Trade Name	Dhaba T
Application No	CB-TL-2020-09-10-003406
Applicant Name	Minju
License No	NA
Status	Pending for Document verification
Validity	31/03/2020 - 31/03/2021
<a href="#">VIEW DETAILS</a>	

Click "View Details", to view the summary of the application.

**Trade License Application**

Application No. TL-APP-LUCK-2020-09-13-000014

[DOWNLOAD](#) | [PRINT](#)

**Task Status** [VIEW HISTORY](#)

Date	Updated By	Status	Current Owner	Comments
13/09/2020	Amit Kumar Mishra	Pending for Payment	Ashish Dixit	

Trade License Tax	1100	Total Amount <b>₹ 1100</b> Not Paid
Application Fee	0	
<b>Total Amount</b>	<b>1100</b>	

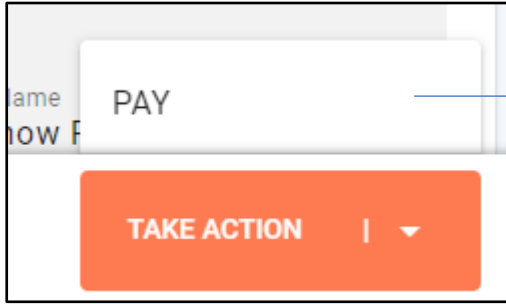
[VIEW LICENSE FEE BREAKUP](#)

**Trade Details**

Application Type	Old License No	Licence Type	Trade Name
New	NA	Annual	Lucknow Rolls

[TAKE ACTION](#) | [...](#)

For TL applications which are pending for TL Fee payment click on "TAKE ACTION"



Payment Information Consumer Code TL-APP-LUCK-2020-09-13-000014

Payment Collection Details

Fee Details		Total Amount
Trade License Tax	1100	₹ 1100
TL Application Fee	0	
Arrears	0	
<b>Total Amount</b>	<b>1100</b>	

MAKE PAYMENT >

Once the fee is reviewed, click on "Make Payment" for completing the payment. You will be redirected to the Online Transaction Gateway.

TL fee Payment is similar to TL application fee payment. In 'My Applications' click on 'View Details'.

In 'My Applications' click on 'View Details'

Trade License Application

Application No. TL-APP-LUCK-2020-09-13-000010      License No. TL-CB-LUCK-2020-000008

Task Status

Date	Updated By	Status	Current Owner
13/09/2020	Divya Chandran	Approved	NA

DOWNLOAD | PRINT

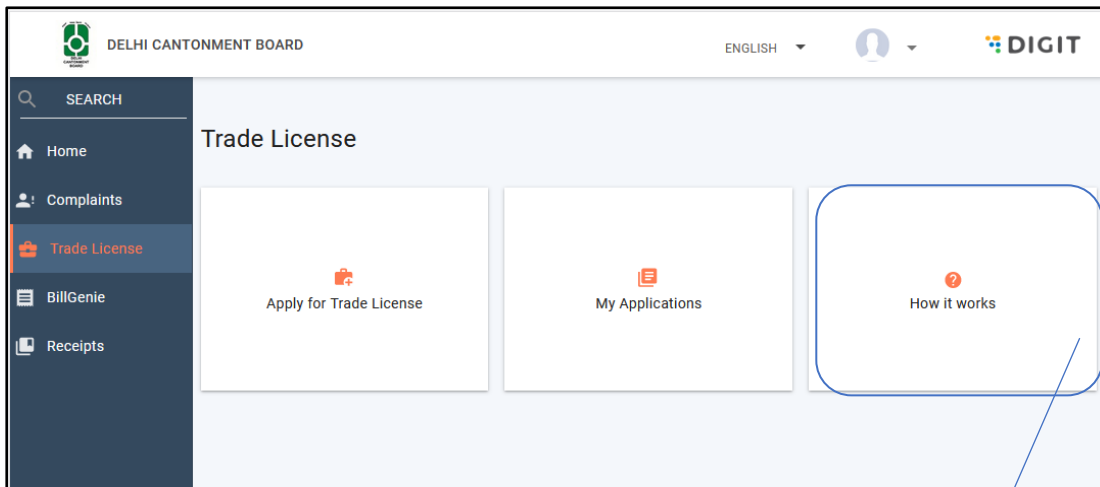
- TL Certificate
- Receipt / HISTORY
- Application
- Application Fee receipt

Trade License Tax	1100	Total Amount <b>₹ 1100</b> Paid Successfully
Application Fee	0	
<b>Total Amount</b>	<b>1100</b>	

[VIEW LICENSE FEE BREAKUP](#)

On successful payment of licence fee citizen can download/print the TL Certificate, Payments Receipt, Application and Application fee Receipt.

### 2.3 How it works?




DELHI CANTONMENT BOARD      ENGLISH      DIGIT


SEARCH

- Home
- Complaints
- Trade License**
- BillGenie
- Receipts


Trade License



Apply for Trade License



My Applications



How it works

To view the user manual, click on "How it works?" option.

\*\*\*\*\*END OF DOCUMENT\*\*\*\*\*